HIGHLANDER
TERMITE & PEST CONTROL

State License
Structural Pest Control PR 3985

Bed Bug Prep Sheet

If you are currently self-treating with foggers or home remedies, please stop immediately and thoroughly clean these areas for more effective treatment.

Before Service:

- Remove all linens from bed, personal clothing, curtains, linens from closets, towels and wash, then dry on **high heat for three cycles** (very important) and place in a **tightly closed plastic bag*** on the patio, in the bathtub, or in the kitchen.
- Empty all closets completely and place contents in a **tightly closed plastic bag*** on the patio, bathtub, or kitchen.
- Remove all items from under the bed, dresser, shelves, place in a **tightly closed plastic bag*** on the patio, bathtub, or kitchen.
- **ALL** shoes must be taken out of the room and placed in a **tightly closed plastic bag*** on the patio, bathtub, or kitchen.
- **ALL** bedrooms must be prepped, not just the bedroom experiencing the infestation.
- **ALL** drawers in the bedroom and living room must be completely emptied.
- **ALL** electronic equipment must be unplugged and removed.
- **ALL** pets and animals must be taken out.
- **ALL** picture frames and mirrors must be removed from the walls and placed on the floor, against the wall.
- **ALL** the carpets must be rolled up and placed in the middle of the living room.
- The mattress and box spring **must** be removed from the bed and placed against the wall. Please remove, wash and dry on high heat for three cycles any encasements on the mattress or boxspring. Do not put back on.
- You **do not** need to prep the kitchen or bathrooms for treatment, **unless requested by the technician**.
- **The only things that may be left in bedrooms and living rooms are empty furniture.**
- **Tenant MUST purchase a BED BUG CERTIFIED bed cover to be placed over mattress and box spring after treatment.**
- **ALL outlet covers must be removed before treatment, or treatment will not occur. If the outlet covers have not been removed when the technician arrives and the unit is ready for service, an additional charge of $150.00 will be applied for our technician to remove them to complete the full treatment during the initial visit.**
- **Dust covers need to be removed from under couches, chairs and box frames of beds, etc. If Highlander must remove the dust covers for an effective treatment, we accept no responsibility for replacing the dust covers.**

***Items can be placed in a plastic bag or a new plastic tote that has never been in the unit before or used.**

During Service:

- A deep and thorough crack and crevice service is performed throughout the unit.
- All possible hiding areas are thoroughly treated.
- All baseboards are thoroughly treated.
- Bed frames and headboards are thoroughly treated.
- All dressers, night tables, and furniture are thoroughly treated.

After Service:

- Residents must vacate their homes for 6 hours after the treatment is completed.
- **DO NOT** wipe down or wash any furniture for at least 30 days.
- **DO NOT** wash carpet until the 30-day post treatment reinspection has occurred.
- **DO NOT** wash walls or rinse areas treated.
- Once product is dry, it is safe to be around.
- A 30-day re-inspection will be conducted. If a second treatment is necessary, you **must** repeat all instructions above.

Bed Bugs are extremely difficult to eradicate. PLEASE, follow all these instructions to achieve positive results.

We allow one Bed Bug Prep Inspection at no charge, if the person of infestation is not ready by the scheduled date and we must come out a second time to perform the Bed Bug Prep Inspection, after a technician has detailed what more needs to occur/be completed to be ready for treatment and are again not ready at the scheduled second prep inspection, a charge of $85.00 will be applied each time we must come out until treatment can occur.